

Orchestrate

SOLUTION BRIEF

Create a Symphony of End to End Experiences for Your Customers

You need an orchestration engine that can keep up. Legacy OMS platforms are not flexible enough to keep up with use cases like food delivery combined with marketplace items or 3rd party pick-up locations for BOPIS. Our orchestration services are designed to meet the unknown – fast.

ORDER STATE ENGINE



Configurable Service Orchestration for any order management flow

- Store Pick orchestration through wave planning & pick sequencing
- Support for substitutions & customer two way SMS
- Productivity & performance tracking

ORDER STORE



Single repository for all omni customer transactions designed for high speed querying

- Order data ingested from various sources & transformed into canonical
- Designed for high speed retrieval of order data
- Text based order search

STANDARD WORKFLOWS



Using Netflix Conductor we've got every standard OMNI use case configured

- Headless order management
- Write / read / update APIs
- UI Framework where you require it

OMNI CONTROL CENTER



Fulfillment Risk Management through smart monitoring of streamed events

- Configure technical and business event alerting based on SLA's or historical trends
- Pre-built Sterling Adapter
- Leverages AI/ML to predict late orders

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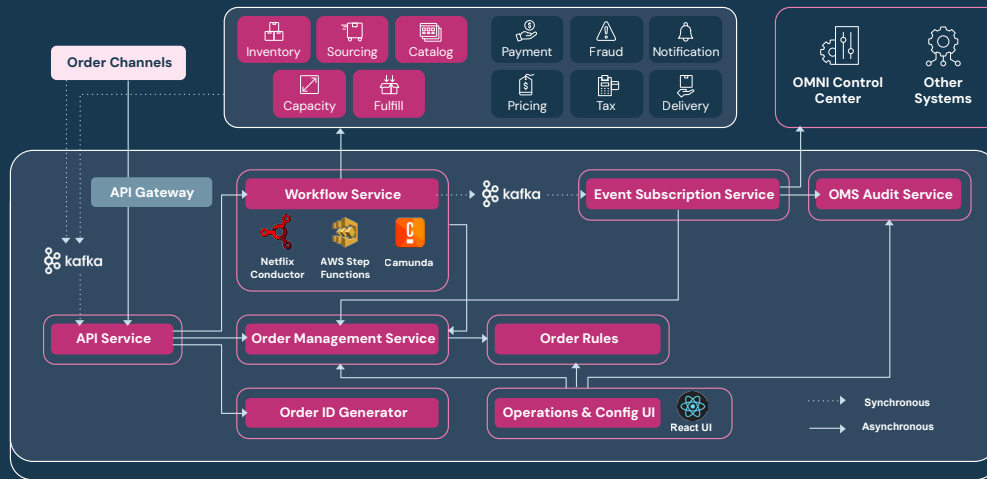
SOLUTION BRIEF

Just the Salad, Not the Bar

Over the last 20 years OMS has moved from a pure orchestration engine to support many adjacent services like sourcing, inventory and store fulfillment. In today's composable environment you should have the option to consume only what you need at a fraction of the cost of today's platforms.

Flexible Architecture

Microservices need to support your unique environment. At Nextuple we've designed our platform to work across multiple clouds and other infrastructure components such as messaging, caching and database persistence.



Case Benefits/Proof Points:

Decrease transactional load on your OMS by 30%

By leveraging our order repository microservice you can enable cross-channel purchase history while at the same time providing more bandwidth for your OMS to support rapid order fulfillment at holiday load. A leading beauty brand is seeing these benefits and more.

Increase your speed to market with new fulfillment offerings

Today's grocery and convenience market is exploding with new optionality for delivery and store pick up. We've got the tools you need to meet the unknown, at lightning fast speed. We've delivered digital store experiences in less than 3 months.

Reduce fulfillment disappoints by 10% with event monitoring

Alerting capabilities in legacy OMS systems were not designed for scale or the hyper-fast deliveries of today. Our OMNI Control Center was purpose built for OMS event monitoring. It's battle tested at one of the world's largest grocers.

Eliminate your legacy OMS license costs

Are you paying for an OMS that you are not fully utilizing or have already augmented with other microservices? Our orchestration services come at a fraction of the cost and can be delivered via SaaS or you can own the source code.

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